

Access for All

Edmonton International Airport is continually working to create a barrier-free environment for travellers and visitors with disabilities.

We want to ensure all travellers have a positive experience as they pass through EIA.

EIA is constantly working towards creating a barrier-free airport to better serve travellers and visitors with disabilities.

- Widened entrances
- Accessible washrooms
- Accessible elevators
- Universal check-in counters
- Highly visible signage
- Accessible parking/shuttles
- Disability awareness training offered by EIA for all staff

Barrier-Free Committee

Edmonton International Airport is proud to host our own Barrier-Free Committee and together we find ways to improve passenger accessibility. Our committee includes 4 representatives from Edmonton Airports and 10 representatives of the following associations:

- Canadian National Institute for the Blind (CNIB)
- Canadian Paraplegic Association (Alberta)
- Alberta Committee of Citizens with Disabilities
- Alberta Transportation
- Spinal Cord Injury Treatment Centre (SCITCS)
- Canadian Hard of Hearing Association

For more information about the Barrier-Free Committee contact Sarah Cox, Passenger Experience Specialist at **780 890 8452**



EDMONTON INTERNATIONAL AIRPORT

See terminal map on page 2.

 **Departures Level 2**

← Gates 1-49 →







← Gates 50-72 →



 **Arrivals Level 1**

US CUSTOMS & BORDER PROTECTION










CANADA BORDER SERVICES AGENCY

Expansion 2012

 After Security Areas	 Central Hall
 Before Security Areas	 US Departures Lounge
 Security Divide	 Future Terminal

 Arrival Entrances
 Terminal Entrances

 Accessible parking stalls located near central elevator in parkade.

	Customs
	Elevator
	Information
	Parking
	Pedway
	Security
	Service Animal Relief Area
	TTY Telephone
	Washroom

For more information call 780 890 8382.
 For assistance with transportation to the gate, please contact the airline directly.